



Services on Campus

Disability Support Service (DSS) coordinates services that ensure individuals with disabilities equal access to University of Maryland College Park programs. DSS approaches this mission in three ways:

We provide and coordinate direct services for students, faculty, staff, and campus visitors with disabilities. Services are tailored to meet the needs of individuals based on their specific disabilities. Presently, the services provided by DSS include but are not limited to: information about testing services for students needing accommodations for classroom exams; interpreting and captioning services for individuals who are Deaf and hard of hearing; readers for students and faculty who are blind and visually impaired as well as for individuals who have learning disabilities; priority registration services; library and laboratory assistance, note-taking services, campus transportation services and classroom and campus-wide accommodations.

We educate and provide consultation to University faculty, staff, and administrators in order to increase their awareness and sensitivity toward individuals with disabilities.

We provide students and staff with disabilities the opportunity to gain the skills necessary to effectively advocate for themselves within the University community.

Offered by the Counseling Center **DISABILITY SUPPORT SERVICE**
0106 Shoemaker Building
301-314-7682
<http://www.counseling.umd.edu/DSS/>

Hearing and Speech Clinics provide services to people of all ages, whether students, faculty, staff or the community, who need help with language learning problems, stroke, traumatic brain injury, stuttering, voice problems, accent correction, and hearing problems.

Offered by Hearing and Speech Sciences
0100 LeFrak Hall
301 405 4214
<http://www.bsos.umd.edu/hesp/clinicServices/theClinic.htm>

The **University Health Center** provides high quality, cost-effective health care and wellness programs in order to promote health and support academic success.

University Health Center, Mental Health Service
2nd Floor, University Health Center (across from the Stamp Student Union)
Phone – 301.314.8106
<http://www.health.umd.edu/>

LIBRARY FACILITIES

- A resource lab for students, faculty and staff with physical or mental disabilities is located in McKeldin Library. Some of the equipment, software, and services available include CCTV magnifiers, screen magnifiers, screen readers, 4-track tape playback units, scan and read technologies, dictation software, paper outlining software, Braille embossing, tactile graphic generation, video relay, and training. The Lab also houses a full Braille dictionary, and oversees the use by students of three study carrels in McKeldin.

Adaptive Technology Lab

Room 1103 McKeldin Library
301-314 -7958 TTY 301 314 6792 FAX 301 405 9191
<http://www.lib.umd.edu/PUBSERV/disabilities.html>

TRANSPORTATION TO AND ON CAMPUS

- **Shuttle UM** commuter routes serve area apartment complexes, residential areas, as well as to stations within a 6-mile radius of campus. Shuttle-UM bus schedules and routes maps are available on the buses, on Shuttle-UM's web page, in the Stamp Student Union, and from the Department of Transportation Service office on Regents Drive.

<http://www.transportation.umd.edu/shuttle.html>

- **Paratransit:** This service is for academic purposes, such as getting to classes and libraries. During the fall and spring academic semesters, paratransit service hours are twenty-four (24) hours a day, seven days a week. During summer sessions, paratransit service hours are twenty-four (24) hours a day Monday through Friday and on the weekends 5:30 PM until 7:30 AM. For rides before and after the Paratransit service hours, please call (301) 314-NITE. Paratransit is not available during the winter and spring breaks as well as between semesters. For more information, call **301-314-2255** or go to

<http://www.transportation.umd.edu/paratransit.html>

- **Public transportation:** The Maryland Transit Administration website offers information and schedules for public transportation options at [Maryland Transit Administration](#) 800-492-3757

ADJUSTMENT TO THE UNIVERSITY OF MARYLAND

NEW TRANSFER STUDENTS

- The Transfer Credit Center exists to facilitate the evaluation of credit for transfer students and to give information and assistance to transfer advisors and prospective students. This service has computerized and consolidated the transfer credit process. Students and advisors work together to decide how courses fit into a student's individual program, while the Center provides information on course equivalencies, credit reports, and articulation tables.

<http://www.tce.umd.edu/>

SERVICES AND INFORMATION FOR COMMUTER STUDENTS

- **Off-campus Student Involvement:** Learn about a range of services, programs, and information. We are committed to enhancing the college experiences of students living off-campus, and to helping you succeed in both your academic and out-of-class endeavors at the University of Maryland (UM). Use the website as your guide to enhancing your off-campus living experience at the UM. Off-campus Student Involvement is your gateway for information and resources. We also advocate for the needs of ALL commuter students in a wide variety of ways.

Offered by **Off-campus Student Involvement**

0110 Stamp Student Union

301-314-7250.

www.union.umd.edu/csi

- **Off campus housing needs:** check our listings on the Web or stop by our office.

OFF-CAMPUS HOUSING

1110 Stamp Student Union

301-314-3645

<http://www.och.umd.edu/>

SUPPORT GROUPS

- **General Therapy Group:** an interactive experience that allows for personal and interpersonal growth. The overarching goal is to assist in the empowerment and success of

participating students as they learn more about themselves and the various worlds in which they live (i.e., roommates, academic environments, family, faculty, friends).

Both groups offered by the Counseling Center **COUNSELING SERVICE**

1116 Shoemaker Building

301-314-7651 Call to sign up

<http://www.counseling.umd.edu/Services/srvgpth.htm>

- **Students of color walk-in hour:** 3-4 p.m. daily. No appointment needed.

Offered by the Counseling Center **COUNSELING SERVICE**

1116 Shoemaker Building

301-314-7651

http://www.counseling.umd.edu/Services/srv_min.htm

- **The Rainbow Walk-In Hour** was created to meet the immediate emotional-social and educational-career needs of LGBT students or students from LGBT-headed families. The Rainbow Walk-In Hour operates **Tuesday through Friday from 3 to 4 pm.**

Offered by the Counseling Center **COUNSELING SERVICE**

1116 Shoemaker Building

301 314 7651

http://www.counseling.umd.edu/Services/srv_rbow.htm

- **International Students Group:** an interactive experience that allows for personal and interpersonal growth with other international students.

Offered by the Counseling Center **COUNSELING SERVICE**

1116 Shoemaker Building

301-314-7651 Call to sign up

<http://www.counseling.umd.edu/Services/services.htm>

STUDENT CLUBS AND ORGANIZATIONS

- **GET INVOLVED!** There are over 400 active student clubs and organizations on campus. Research tells us that students who get involved in the campus community do better academically than students who don't get involved. Not only is it likely that students will learn more, but students will open up doors to new friendships, support, and experiences. There is much to be learned at Maryland, in and out of the classroom. FOR MORE DETAILS: www.stars.umd.edu/orgs/

- **THE OFFICE OF LESBIAN, GAY, BISEXUAL AND TRANSGENDER EQUITY** provides a wide range of information, education, and support services regarding sexual orientation and gender identity or expression, and works to establish and maintain a safe, inclusive, and welcoming environment for sexual and gender minorities, their families and friends, and the campus community. The actions taken seek to:

- connect the needs of LGBT students, staff, and faculty with on- and off-campus resources;
- assist service providers within the university as they address the needs of LGBT people;
- provide unique support services specific to LGBT students;
- disseminate authoritative information about LGBT people and assist the institution in providing opportunities for students to learn about this population;
- collaborate with campus citizens to improve the climate for all people with marginalized identities.

For more information about specific programs and initiatives including a weekly calendar of LGBT related events on campus: <http://www.umd.edu/lgbt/events.html>

COURSES

- **EDCP 108B–Learning Strategies:** (1 credit) Offered during the fall and spring semesters as a half-semester or full semester course. The class is also offered in January as Winter Study Skills Program (WSSP) and during the summer as Summer University Retention Program (SURP) for students in academic difficulty. It provides instruction in the following areas:
 - Goal setting
 - Time management
 - Active listening
 - Note-taking
 - Reading comprehension
 - Study techniques
 - Learning styles
 - Test preparation and test-taking techniques
 - University resources
 - Academic planning
 - Behavioral changes for success
- **EDCP108G–For transfer students:** This 1-credit course will help transfer students ease the transition to a new university setting. It is offered during the fall and spring semesters as a full-semester course.
 - Provides students with a review of study skills, time management, and the resources available for student success
 - Introduces students to key information about campus life, and services for transfer students
 - Helps students develop a supportive campus network
- **EDCP 108M–Math Study Skills and Building Confidence:** This 1-credit course is designed to help students to diagnose their impediments to learning math and learn new strategies

for math success. It is offered during the fall and spring semesters as a half-semester or full-semester course.

- Offers a review of study skills specific to math and math-based courses and the resources available for student success
- **EDCP 108R–Designed for returning students 25 years or older who have had a break in their formal education and are returning to school:** Offered during the fall and spring semesters as a full semester course.
 - Provides a review of study skills, time management, and the resources available for student success
 - Introduces the student to campus resources and information about campus life
 - Helps students develop a supportive campus network

CAMPUS HOUSING

- The Department of Resident Life promotes an atmosphere of student and community development, academic excellence, respect for individual differences, and constructive social interaction in all campus housing facilities, consistent with University policies and procedures. For more information about campus housing, go to <http://www.resnet.umd.edu/index.html>

ACADEMIC SUPPORT SERVICES

- **Academic Achievement Programs (AAP):** Academic Achievement Programs are federally funded programs which provide support to first-generation, low-income college students. Services provided include tutoring, college study strategies, academic advising, mentoring, and assistance with the graduate school application process. For more information, go to

Academic Achievement Programs
2204 Marie Mount Hall
301.405.4736
<http://www.aap.umd.edu/#>

- **Academic Advising** is an essential part of your academic experience at UM. Academic advisors help you understand the academic requirements and curricular offerings of your major and the University. Academic Advisors help you realistically evaluate your academic progress and plan for degree completion. Academic Advisors also share information about campus resources and services that can help you get the most out of your experience at UM. The following is a list of links for advising information in the various colleges/schools.

- College of Agriculture and Natural Resources: <http://agnr.umd.edu/undergrad/>
 - School of Architecture, Planning, and Preservation: <http://www.arch.umd.edu/students/advising/>
 - College of Arts and Humanities: <http://www.arhu.umd.edu/undergraduate>
 - College of Behavioral and Social Sciences: <http://www.bsos.umd.edu/for-students/advising.aspx>
 - Robert H. Smith School of Business: <http://www.rhsmith.umd.edu/undergrad/academics/>
 - College of Computer, Mathematical and Natural Sciences: <http://www.cmns.umd.edu/undergraduate/index.htm>
 - College of Education: <http://www.education.umd.edu/studentinfo/current/index.html>
 - James Clark School of Engineering: <http://www.eng.umd.edu/advising>
 - Philip Merrill College of Journalism: <http://www.merrill.umd.edu/undergraduate/advising>
 - School of Public Health: <http://www.sph.umd.edu/> [select the appropriate department from academic units and then select undergraduate]
 - Letters & Science (undeclared majors): <http://www.ltsc.umd.edu/currentltsc.php>
- **Campus Tutoring:** The University maintains a list of campus tutoring services by subject area. Tutoring is available for a limited number of courses. For additional tutoring resources, students should consult their advisor or the Learning Assistance Service (301-314-7693).
<http://www.tutoring.umd.edu/subject.html>
 - **Career Center:** The University Career Center helps students make meaning of their academic experiences by assisting them with exploring co-curricular options such as internships, academic research, international experiences, living and learning programs, leadership, and community service-learning.

University Career Center and The President's Promise
3100 Hornbake Library, South Wing
301.314.7225

<http://www.careercenter.umd.edu/>

- **Learning Assistance Service (LAS):** The Learning Assistance Service exists to help students strengthen their skills and improve their academic performance by understanding themselves as learners, managing the demand of courses, and applying appropriate learning strategies. Services provided include individual counseling, learning strategy courses, group sessions, workshops, and peer learning programs. Topics for individual counseling and workshops include Exam Skills, Time Management, Textbook Comprehension, Listening and Note-taking Skills, Math Learning Skills, and Writing/Grammar Skills. The following one-credit learning strategy courses are offered: EDCP108B, EDCP108G, EDCP108M, and EDCP108R. Other programs include:
 - Guided Study Sessions Program (GSS): GSS offers free, regularly scheduled study sessions for traditionally difficult courses, using a group learning process.
 - Peer Assisted Learning Program (PAL): Peer educators hold individual meetings with students to address problems students are facing and to help students learn strategies to study course material more effectively.
 - ESOL Conversation Program: ESOL students participate in one-on-one or group sessions to improve their oral communication.

For more information, go to
Learning Assistance Service
2202 Shoemaker Building
301-314-7693
<http://www.counseling.umd.edu/LAS/>

- **Office of Information Technology (OIT):** OIT offers students access to nearly 30 workstations labs across campus (www.oit.umd.edu/wheretogo). The university also has one of the largest known wireless networks for a school of its size. All students whose computers have wireless cards can access the wireless network from almost anywhere on campus. Assistive technology (www.oit.umd.edu/adapt) is available for those who need it. For more information about OIT services for students, call 301-405-1400 or go to

<http://www.helpdesk.umd.edu/>
<http://www.oit.umd.edu/Student/index.html>

- **Office of Multi-Ethnic Student Education (OMSE):** OMSE provides opportunities for students to enhance academic performance and social and interpersonal relationships with a focus towards multi-ethnic students. OMSE provides tutoring, review sessions, study

groups, computer labs, college success prep programs, mentoring programs, and numerous social and cultural activities for our diverse campus population. For more information, go to

Office of Multi-Ethnic Student Education
1101 Hornbake Library
301- 405-5616
<http://www.omse.umd.edu/>

- **Writing Center:** The Writing Center provides trained consultants to help undergraduate students improve writing skills. Consultants work with students in all phases of the writing process, including clarifying an assignment, exploring ideas and topics, planning and organizing papers, and utilizing strategies for revision, and correcting problems. Printed and online materials, as well as workshops, on topics related to writing and teaching writing are available. The Grammar Hotline is also available to answer questions about word choice, punctuation, sentence structure, or proper citation. For more information, go to

Writing Center
1205 Tawes Hall
(301) 405-3785
<http://www.english.umd.edu/academics/writingcenter>